TSB-ONLINE REGISTRATION PROCESS

- 1. A TSB account holder can enrol into TSB ONLINE facility both in online and off-line modes.
- The account holder can register online through the "New User Registration" link available at the TSB ONLINE website "<u>https://tsbonline.kerala.gov.in</u>".



In the "New User Registration" form, customer need to submit the following details and click on "Next" button.

- TSB Account Number
- Mobile Number
- Preferred Username

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TSB Account Number *	Confirm TSB Account Number *
Account Number	Confirm Account Number
Aadhaar Number	Mobile Number *
Aadhar Number	Mobile Number (Given in the TSB account KYC)
Email	Preferred Username *
Email	Username

The details should match with the TSB records in the Treasury system for successful registration. *If not matched, the customer can utilize OFFLINE mode of registration as mentioned below (Point No.6).*

- 3. A "One Time Password" will be send to the registered mobile number and customer need to enter the OTP and click on "Submit" button.
- After successful verification, a temporary login password will be sent to the registered mobile number of the account holder. Account holder can login into TSB ONLINE by entering the temporary password.
- 5. During the first login (using temporary password) the account holder will be prompted to create a "Login Password" and "Transaction Password".
- 6. After successful creation of "Login Password" and "Transaction Password" the account holder can start using the TSB ONLINE facility.
- If AADHAAR number and Mobile number is not updated in Treasury system, Account holder can utilize the OFFLINE mode of registration by submitting the OFFLINE REGISTRATION FORM available at TSB ONLINE website <u>https://tsbonline.kerala.gov.in/new-user-registration</u>.

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Aadhar Number	Mobile Number (Given in the TSB account KYC)
Email	Preferred Username *

- 8. The account holder will have to submit the duly signed registration form in person along with AADHAAR, KYC Form and Original Passbook to the Treasury officer concerned.
- 9. After verification, the Treasury Officer will enable the TSB ONLINE facility to the account holder and a temporary login password will be send to the registered mobile number of the account holder. Account holder can login to TSB ONLINE service by entering the temporary password.